## WHAT DOES A DCMA LIAISON TO DFAS DO?

- Coordinate Policy
- Perform Advisory Functions
- Handle Working Level Issues

## WHAT ISSUES ARE WORKED BY THE LIAISON OFFICE

- Payment Delays
- Data System Issues
- Canceling Funds
- Contract Closeout
- Answer Weird Questions

#### LIAISON CONTACTS

- JOHN HESTON, Senior Liaison, 614-693-4969, 4C-001
- RUTH FLEMING, 614-693-5757, 4C-002
- DENISE TURNS, 614-693-5375, 4C-005
- DFAS Columbus (Fed-X)
  - DFAS COLUMBUS
    3990 East Broad Street
    Building 21
    Columbus, Ohio 43213-1152

(Regular Mail)

DFAS COLUMBUS
PO BOX 182041
Columbus, Ohio
43218-2041

- Telephone: 800-756-4571 or 614-693-8507

- Activated January 15, 1991
- 19,000 Civilians and 2,000 Military Personnel at (5) DFAS Payment Centers with 20 Operating Locations

#### **Payment Centers:**

- Cleveland

- Denver

- Indianapolis

- Kansas City

- Columbus

Navy

Air Force

Army

Marine

DLA

- Process 9.8 Million Payment to DoD Personnel
- Process 1.2 Mission Commercial Invoices
- Process 450,000 Travel Vouchers/Settlements
- Process 500,000 Savings Bond Transactions
- Process 122,000 Transportation Bills of Lading
- Handle Accounting For Worldwide Operations & Multi-disciplined Appropriations of DoD

- Headquarters
  - Defense Finance & Accounting Service HQ
     1931 Jefferson Davis Highway
     Arlington, Virginia 22240-5291
  - Telephone: 703-607-0171 or DSN 327-0171

- DFAS Telephone System 800-756-4571 or 614-693-8507
  - Customer Support Office
  - Press 1 inquiring about an invoice administered
     by DCMA and paid out of the Contract Entitlement
     Directorate.
  - Press 2 inquiring about an invoice and your contract is paid out of the Financial Services
     Directorate (Stock Fund or Not paid out of MOCAS).

- Press 3 inquiring about Central Contractor Registration,
   Electronic Funds Transfer, or to trace a check that was issued more than 14 days prior to today's date.
- Press 4 inquiring about government travel concerning
   TDY and PCS.
- Press 5 inquiring about COINS or as it is now known the Vendor Payment Info System, register for Open House or to Request a Visit.
- Press 6 If you need assistance directing your call to the appropriate area.
- Press 7 If you need the menu repeated.
- Press 8 If you would like to abort the call.

- Order of Escalation
  - DCMA's Home Page Index, Then
     DFAS Columbus Information

#### CURRENT PROJECTS BY DFAS/LIAISON OFFICE

- EDM Queue
  - Daily/Weekly List of Populated Contracts/MODs
  - On Home Page Minimize Duplication
- DD 1716's
  - DFAS Sending Per Memo DoD Comptroller 12/30/99
  - DD 1716's Sent Or E-Mail To ACO's
  - DFAS Working On Configuration Problems EDA

#### CURRENT PROJECTS BY DFAS/LIAISON OFFICE

- EDM Queue
  - Daily/Weekly List of Populated Contracts/MODs
  - On Home Page Abolish/Control Duplication
- DD 1716's
  - DFAS Sending Per Memo DoD Comptroller 12/30/99
  - DD 1716's Sent Or E-Mail To ACO's
  - DFAS Working On Configuration Problems EDW

### HOW TO USE MOCAS PLUS HANDOUTS

- Fred Sinur 216-681-1724 (Fax) 216-681-1608
- Handouts
  - End-to-End Procurement Process
  - Flow Chart From Contract Receipt to Payment